

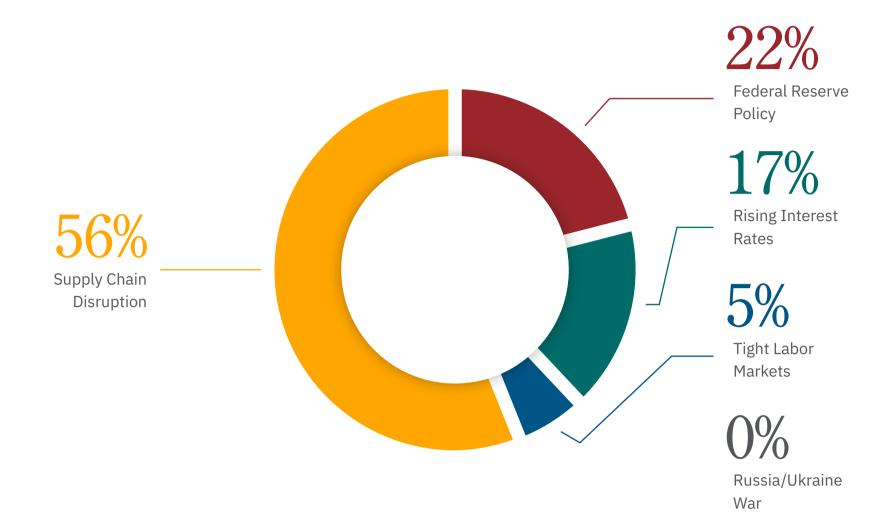
Lending Climate

IN AMERICA

For 25 years, Phoenix Management Services has administered a quarterly survey to lenders from commercial banks, finance companies, credit funds, and other lending institutions to identify the latest economic issues, business drivers, and credit trends impacting lending in America.

Top 5 Takeaways from the Second Quarter 2022 *Survey results tabulated May 6, 2022

Greatest Risk to the U.S. Economy



lenders (56%) believed supply chain disruptions will cause the greatest risk.

When asked what risks had the potential to impact the U.S. economy, the majority of

Inflation Expectations

72%



continue rising, which will cause further economic stress in the U.S. by forcing consumers to decide which goods and services are no longer worth buying.

28% of lenders think we will start

to see inflation level off in the next

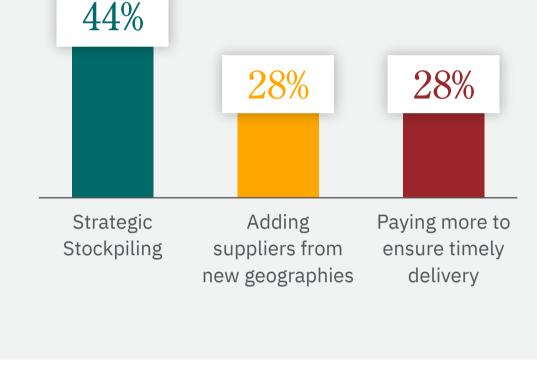
few months.

Chain Challenges Most lenders (44%) say their customers are **responding to supply**

Response to Supply

suppliers from new geographies and paying more to ensure timely delivery.

chain challenges through strategic stockpiling, followed by adding



Lenders assessed potential customer actions and indicated that customer plans had slightly shifted moving into Q2. 44% of

customers were focused on introducing new products or services compared to 21% in Q1. Additionally, customers entering new markets increased from 21% to 28% while capital improvements decreased from 57% to 44%.

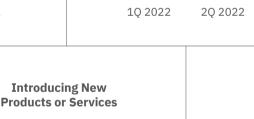
Customers' 6-12 Month Plans

Raising Additional Capital Hiring New Employees Capital Improvements Making an Acquisition



0%

69%



67%

71%





36%

10 2022

2Q 2022





Markets

28%

21%



6%

Weighted

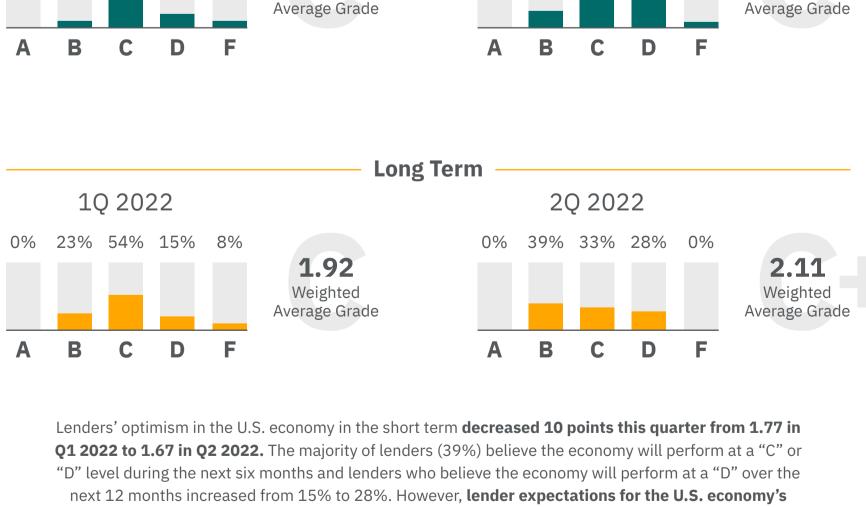
0%

1Q 2022

1Q 2022 2Q 2022 15% 8% 17% 39% 39%

Weighted

Short Term



performance in the longer term improved from the prior quarter.

Supply chain disruptions and continued inflation appear to be the biggest concerns for businesses, consumers, and lenders. The majority of lenders said their customers are planning to begin strategic stockpiling as a way to combat continued supply chain challenges. Additionally, businesses are focused on hiring new employees and introducing new products or services. While there are continued challenges, lenders increasingly believe the U.S.

economy will begin to perform at a "C+/B" level in the long term, beyond the next six months.

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PARTICIPATE IN SURVEY

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